

## Implementation of a Retrieval-Augmented Generation-Based Question Answering System Using Large Language Models

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### Abstract

Question-answering (QA) systems are essential in applications such as search engines, virtual assistants, customer service, and education. This is particularly important for Persian, which faces limited training data and computational resources. In this study, we propose a hybrid QA framework combining large language models (LLMs) with retrieval-augmented methods. We compared several LLMs and evaluated their ability to answer complex, multi-step questions. To improve reliability, we introduced an out-of-domain detection mechanism using model-generated data and a lightweight neural network. Experimental results show that Qwen2-7B-Instruct, combined with retrieval augmentation and ranking models, achieved the best performance. The proposed out-of-domain detection mechanism also improved accuracy by 9.51% over human performance while preventing irrelevant responses.

### Research method

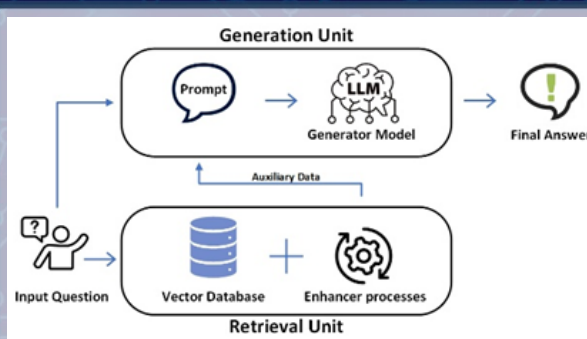


Figure 1: Overview of proposed method

#### Dataset and experimental setup:

- Utilizing ShahabDanesh University website as RAG data source.
- Operating “BAAI/bge-reranker-v2-m3” as reranker and “Beautiful soap”, “Requests” and “HAZM” libraries for data cleaning.
- Compared No RAG (Baseline), Simple RAG and RAG with Reranking methods to find optimal solution for auxiliary data retrieval.

### conclusion

#### Improving factors:

- Utilizing “Qwen2-7B-Instruct” generator.
- Incorporating RAG with Reranking method.
- Storing knowledge in chunk-based manner.
- Use of conversational memory for multi-turn questions.
- Deploying lightweight neural classifier to filter out out-of-scope queries.
- Retrieving up to 7 samples from vector Database.

#### Potential limitations:

- Incomplete information retrieval due to fixed chunk size.
- Performance degradation in multi-turn conversations (topic shifts).
- Increased computational overhead.

#### Negative factors:

- Implementing No RAG approach.
- Usage of “Mistral-7B-Instruct-v0.3” model.
- Excessive retrieval context.

### The purpose of the research

This study presents a hybrid RAG-based question-answering framework that improves response quality and reliability by addressing intent recognition, out-of-domain detection, multi-step queries, and support for low-resource languages like Persian. To achieve this objective, a set of research questions was formulated, and a series of experiments was conducted to identify the most effective system design based on the outcomes of these evaluations. The research questions are:

- What is the optimal method for storing datasets in a vector database?
- To what extent does information retrieval improve the overall performance of the system?
- Which model demonstrates superior performance in response generation?
- How does the system behave when faced with complex, multi-step queries?
- How can the system's performance in identifying irrelevant or out-of-domain questions be improved?

### Practical or simulation results

#### Retrieval parameters evaluated :

- Examined performance of chunk-based and sentence-based data vectors.
- Retrieved 3 to 20 vectors in simple RAG and 5 to 50 vectors in RAG with reranking.
- Stored chunk-based vectors in following configurations: 32, 64, 128, 256, 512, 1024 and 2048 words.

#### Models experimented:

- Llama-3.1-8B-Instruct
- Qwen2-7B-Instruct
- Mistral-7B-Instruct-v0.3

#### Two-step question answering:

- Acquiring One-shot (memoryless) and Full-shot (memory accompanied) dataset for two-step question answering test.

#### Out-Of-Domain detection:

- Employing “Gemini 2.5 Pro” and “GPT-4o” for out-of-domain dataset preparation.
- Designing a Lightweight Neural Network for Out-of-Scope Question Detection.

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