

# A Multi-Dimensional Taxonomy and Practical Framework for MLOps Monitoring

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## Abstract

Unlike conventional software, ML systems operate in dynamic environments with non-stationary data, delayed labels, and changing behavior, making monitoring essential for reliability, stability, and long-term business value. This paper proposes a three-dimensional taxonomy of ML monitoring metrics covering data quality, statistical drift, classical performance indicators, behavioral proxies, system health, and business performance measures, including cost and value. Based on this taxonomy, it presents a practitioner-oriented framework for selecting, integrating, and operationalizing monitoring metrics across the ML lifecycle. The framework aligns metrics with stakeholder objectives, links technical and business indicators, and supports early-warning diagnostics, automated responses, label-dependent and label-independent monitoring, interpretability, human-in-the-loop evaluation, and automated retraining. It also defines observability modules, model lineage tracking, automation triggers.

## Research method

- 1) MLOps in production:
- MLOps evolved to move ML models from prototypes to production.
  - ML systems must handle non-stationary environments.
  - Data drift and concept drift make deployment more complex than traditional software.
- 2) Observability and Monitoring:
- Monitoring relies on statistical observability metrics.
  - Distribution distance measures help detect data shifts.
  - Comprehensive observability includes:
    - data quality
    - model performance proxies
    - business metrics

Table I. METRICS TAXONOMY

| Level             | Subtype                             | Example Metrics                              | Purpose / Detects                      |
|-------------------|-------------------------------------|----------------------------------------------|----------------------------------------|
| Data-Level        | Data Quality & Integrity            | Completeness, Validity, Uniqueness           | Detects input/pipeline errors          |
| Data-Level        | Schema Checks                       | Record Count, Cardinality                    | Detects structural changes             |
| Data-Level        | Drift Proxies                       | Moments, Quantiles, KS Distance, BC          | Detects data drift without labels      |
| Model-Level       | Standard ML Performance             | Accuracy, Precision, Recall, F1, AUC         | Detects concept drift (needs labels)   |
| Model-Level       | Performance Stability (Forecasting) | Batch loss, Forecast loss                    | Detects instability, retraining needs  |
| Model-Level       | Output-Side / Behavioral Proxies    | Class Distribution, Confidence Scores        | Detects behavior drift (no labels yet) |
| Operational Level | System Metrics                      | Latency, Throughput, CPU/GPU, Memory         | Detects system failures & inefficiency |
| Business-Level    | Strategic Metrics                   | ROI, User Satisfaction                       | Measures overall business value        |
| Business-Level    | Cost Metrics                        | FN/FP Cost, CO <sub>2</sub> Cost, Labor Cost | Measures economic impact & risk        |

## conclusion

Monitoring ML model performance in production is a strategic imperative for AI system sustainability and reliability. This paper presented a structured taxonomy of MLOps monitoring metrics, categorized into data quality, model performance, operational health, and business impact [3][4].

Our framework emphasizes balancing automation and human oversight. While automation is essential for scaling operations and consistency, the complexity of concept drift often requires human-in-the-loop interpretation of ambiguous signals and high-stakes decisions. Adopting these strategies, prioritizing customer-centric metrics and integrating observability early, allows organizations to shift from reactive troubleshooting to proactive reliability [2][7].

## The purpose of the research

- Machine learning models deployed in production environments face performance degradation due to evolving data distributions and changing real-world conditions [5].
- Delayed or unavailable ground-truth labels further complicate reliable model evaluation and monitoring processes.
- The study proposes a comprehensive MLOps monitoring framework for continuous assessment of machine learning systems.
- A structured framework is introduced to assist operational teams in selecting appropriate monitoring metrics and responding effectively to detected anomalies or failures [1].

## Practical or simulation results

- A practical framework is proposed for monitoring and maintaining machine learning systems in production environments.
- Continuous monitoring enables early detection of anomalies, performance degradation, and distribution shifts.
- Automated retraining mechanisms can be triggered when significant performance issues are identified.
- Human oversight remains essential to validate model.
- Effective MLOps practices improve long-term model stability, reduce operational costs, and enhance system reliability [6].
- Sustained model performance is critical for maintaining the practical value and effectiveness of machine learning applications.

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